

Dear Patients,

Thank you for your continued patience as we all continue to navigate and adjust to the COVID-19 pandemic. We are excited to announce we are now open for dental care and look forward to seeing our patients again. Our patients, staff members and families have always been our highest priority as we face this pandemic. We have been closely monitoring guidance from various sources and have been working hard to make our practice safe for patients and staff. As a result, we have made many changes to our office and procedures. We will continue to keep you updated as changes occur.

- All previously scheduled appointments have been adjusted to allow for additional sterilization techniques and proper social distancing. **Please keep in mind your appointment time may have changed.** The text reminder you receive will confirm your new appointment time.
- **All patients must complete a wellness survey upon arrival at the office.** If you have been exposed to the virus in any way or are showing symptoms of illness, we ask that you contact us to reschedule your appointment.
- **All patients are required to arrive wearing a mask.** With the shortages of masks and PPE, we are only able to stock masks for our team and ask that anyone who comes into the office wear their own.
- **Only scheduled patients are permitted in the office.** We ask that you do not bring any guests with you to your appointments. We will make exceptions for those who need special assistance. Those persons may bring one guest who will also need to wear a mask and have their temperature taken.
- All patients and staff members will have their temperature taken upon arrival.
- To allow for proper social distancing, we have staggered appointment times. Please do not arrive more than 5-10 minutes prior to your appointment. For your safety, we do not want people waiting for extended periods of time in the lobby.
- We ask that you stay at least 6 feet away from our front desks and staff and choose a chair that is at least 6 feet from other guests.
- Our staff members will undergo daily temperature checks and health screenings. To follow the proper PPE guidelines you will notice they are wearing additional safety gear for protection.
- All rooms will thoroughly sanitized between each patient. In addition, the lobby and door handles will also be sanitized throughout the day.
- Many dental procedures produce aerosols which can spread the virus. To keep our office safe we have installed Medifyair Air Purifiers in each operatory and the lobby. They contain HEPA and carbon filters and purify the air every few minutes. In addition, we are installing barriers between the operatory rooms to minimize any aerosol spread.

In addition to the changes listed above, we are continually evaluating and making additional adjustments to keep our patients and staff safe. If you missed an appointment during the closure, we are working to contact you to reschedule. You may also call us directly to schedule an appointment.

If you have any questions or concerns, please do not hesitate to call us. We thank you for your continued support and trust and are excited to begin seeing patients again.

Sincerely,

Tracy Grasdahl, DDS